



## जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060  
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आइ एस ओ 21001 : 2018 व आइ एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय  
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## Janki Devi Memorial College Non-Teaching Feedback Analysis (2023-2024)

Feedback form was circulated among non-teaching staff.

Here we provide detailed analysis.

### Analysis

#### PART I: DIAGRAMMATIC REPRESENTATION

#### PART II: SUMMARY OF AVERAGE SCORES-QUESTION WISE AND OVERALL



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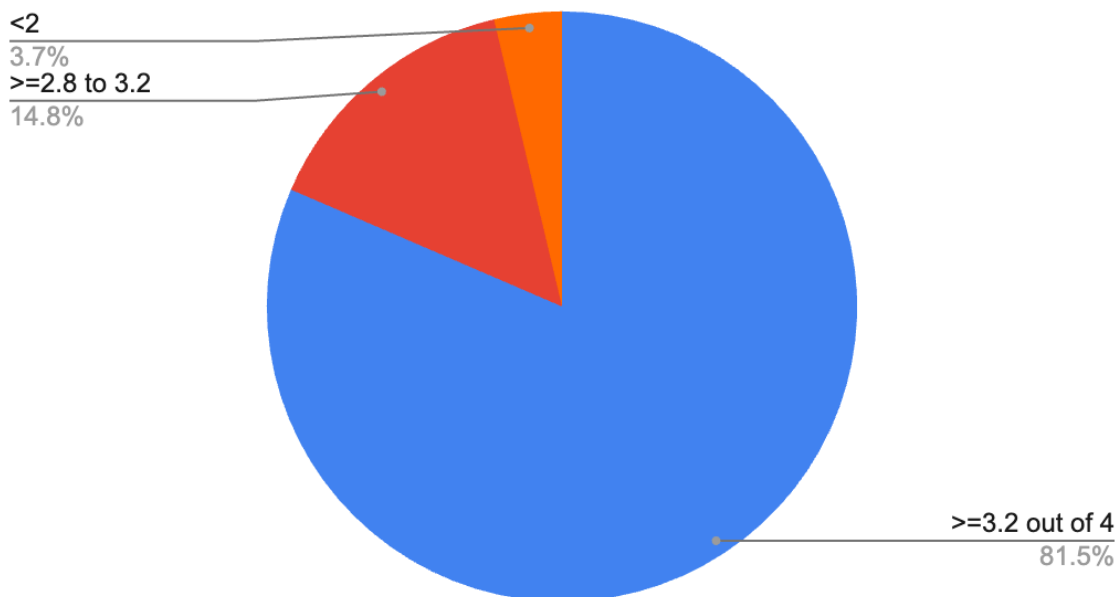
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### PART I: DIAGRAMMATIC REPRESENTATION

Percentage distribution of overall scores as given by Staff		
Overall score given by staff (Range)	No. of Staff	Percentage of Staff
$\geq 3.2$ out of 4	22	81.5%
$\geq 2.8$ to 3.2	4	14.8%
$\geq 2.4$ to 2.8	0	0.0%
$\geq 2$ to 2.4	0	0.0%
$< 2$	1	3.7%

#### Percentage of Staff





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### 1. overall Work environment is

Responses	No. of Students
Excellent	23
Very Good	3
Good	0
Average	1
Below Average	0

### The overall Work environment is

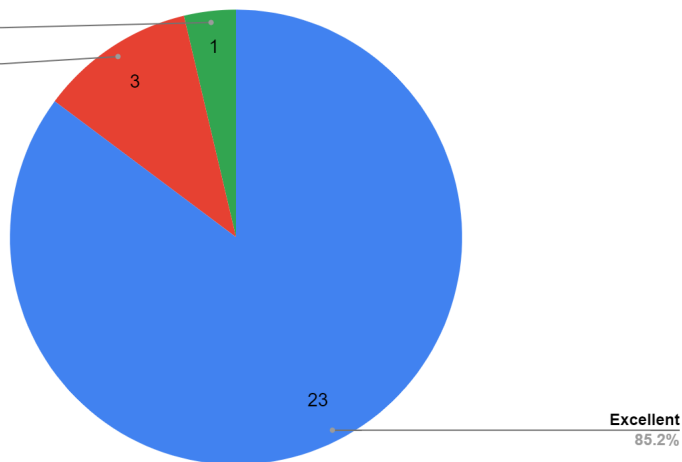
Total no. of responses: 27

Average

3.7%

Very Good

11.1%





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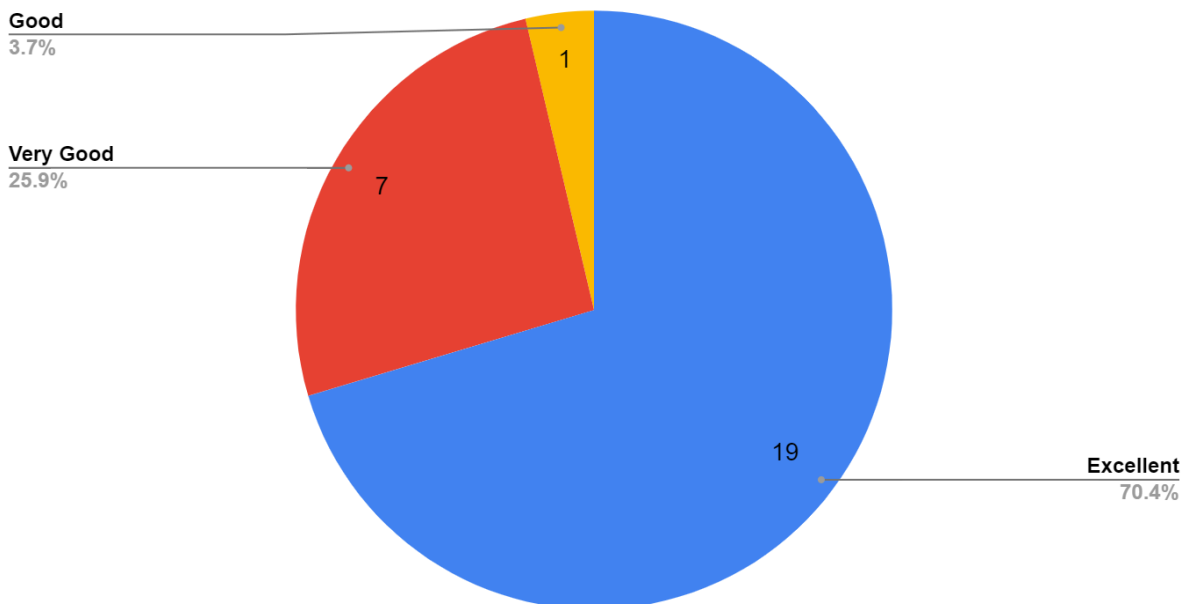
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### 2. How would you rate the comfort and cleanliness at your workspace?

Responses	No. of Students
Excellent	19
Very Good	7
Good	1
Average	0
Below Average	0

### How would you rate the comfort and cleanliness at your workspace?

Total no. of responses: 27





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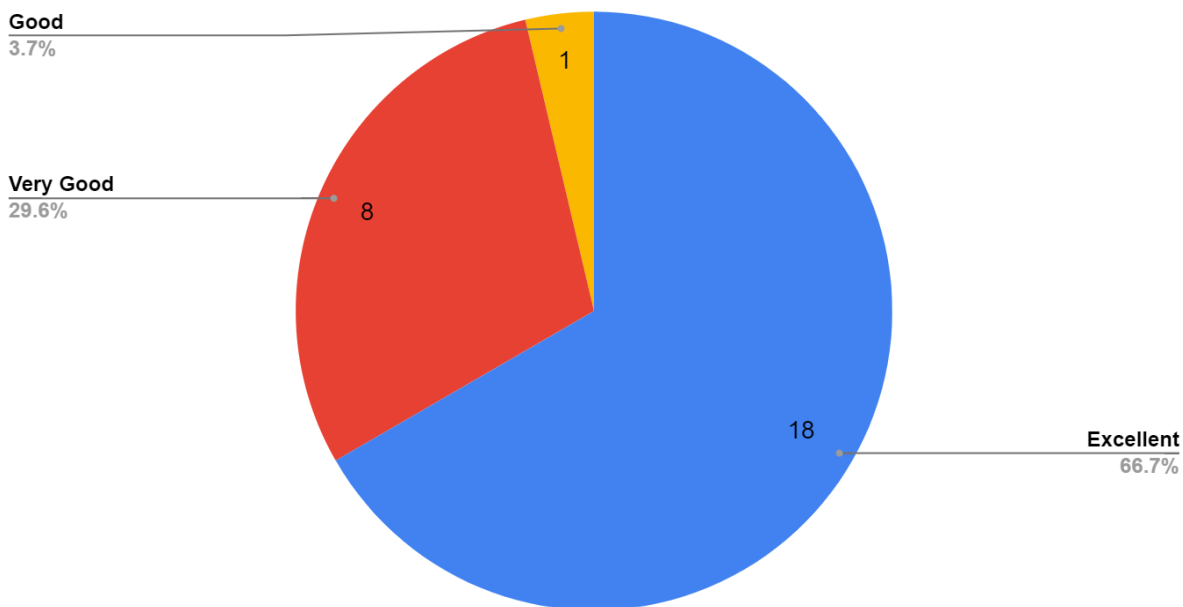
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### 3. The facilities for professional development and skill enhancement are

Responses	No. of Students
Excellent	18
Very Good	8
Good	1
Average	0
Below Average	0

### The facilities for professional development and skill enhancement are

Total no. of responses: 27





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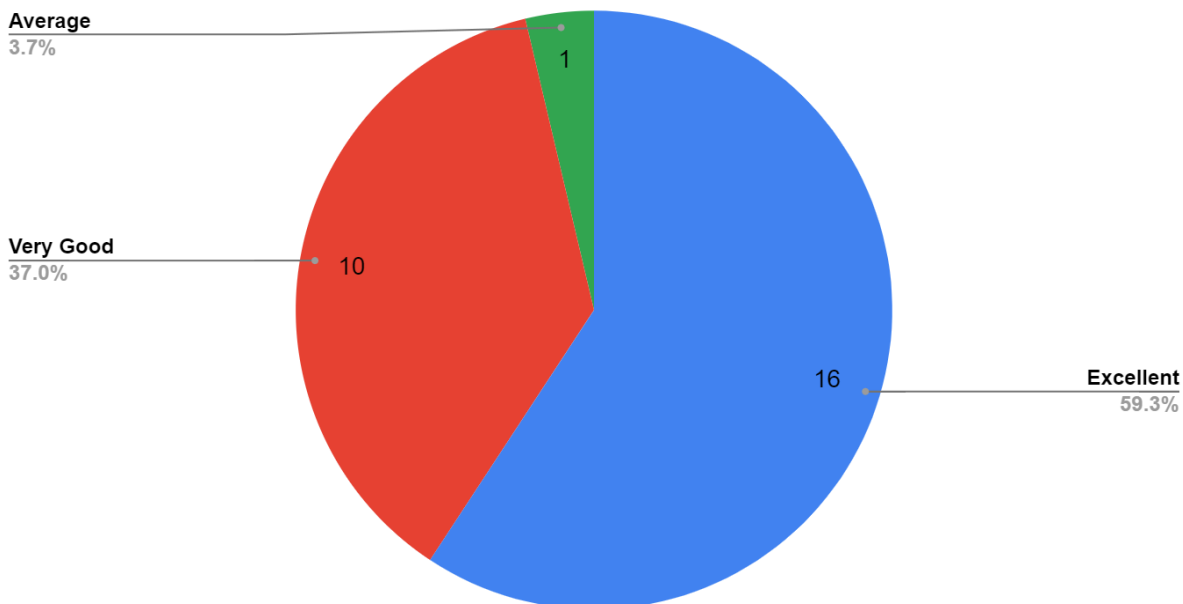
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#### 4. The assistance for Financial aid for skill enhancement is

Responses	No. of Students
Excellent	16
Very Good	10
Good	0
Average	1
Below Average	0

#### The assistance for Financial aid for skill enhancement is

Total no. of responses: 27





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### 5. Your involvement in decision making is

Responses	No. of Students
Excellent	16
Very Good	7
Good	2
Average	2
Below Average	0

### Your involvement in decision making is

Total no. of responses: 27

Average

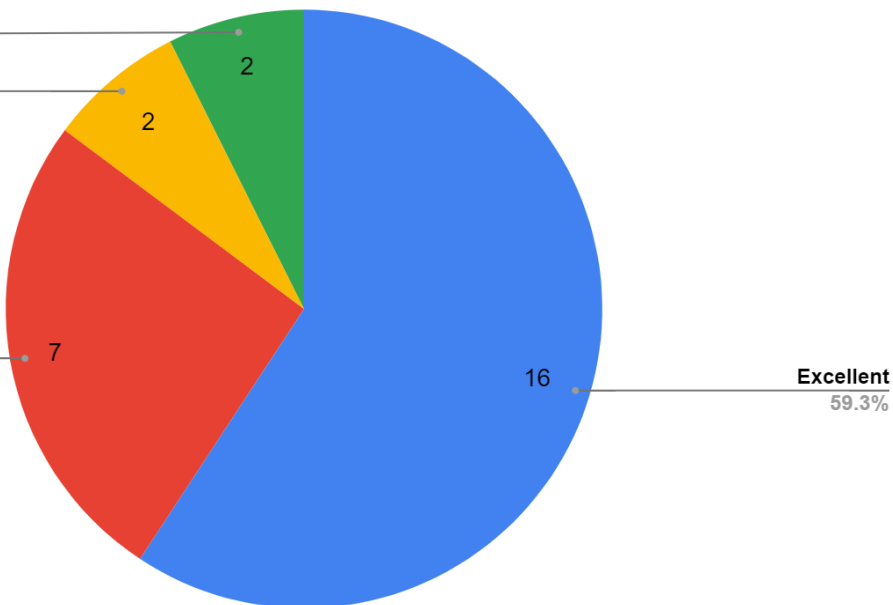
7.4%

Good

7.4%

Very Good

25.9%







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### 6. How approachable and accessible is the Head of the institution?

Responses	No. of Students
Always	25
Often	0
Sometimes	1
Rarely	1
Never	0

### How approachable and accessible is the Head of the institution?

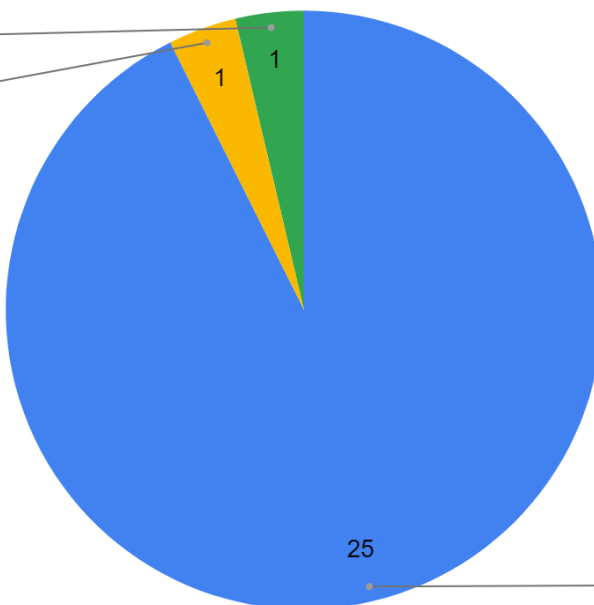
Total no. of responses: 27

Rarely

3.7%

Sometimes

3.7%



Always

92.6%





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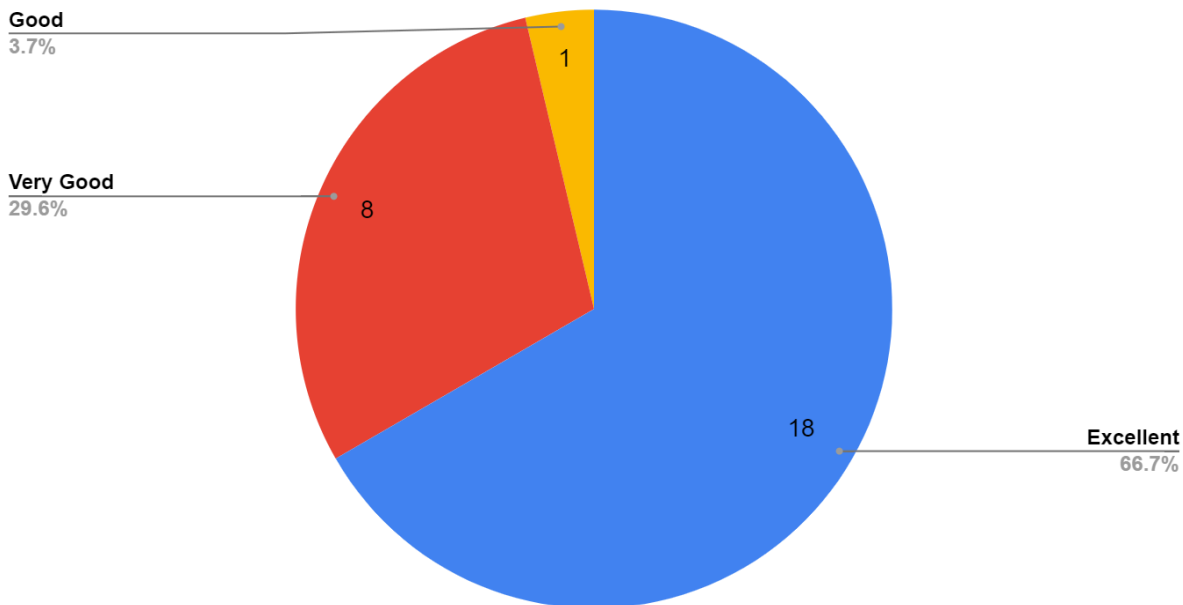
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### 7. Grievance Redressal mechanisms of the college are

Responses	No. of Students
Excellent	18
Very Good	8
Good	1
Average	0
Below Average	0

### Grievance Redressal mechanisms of the college are

Total no. of responses: 27





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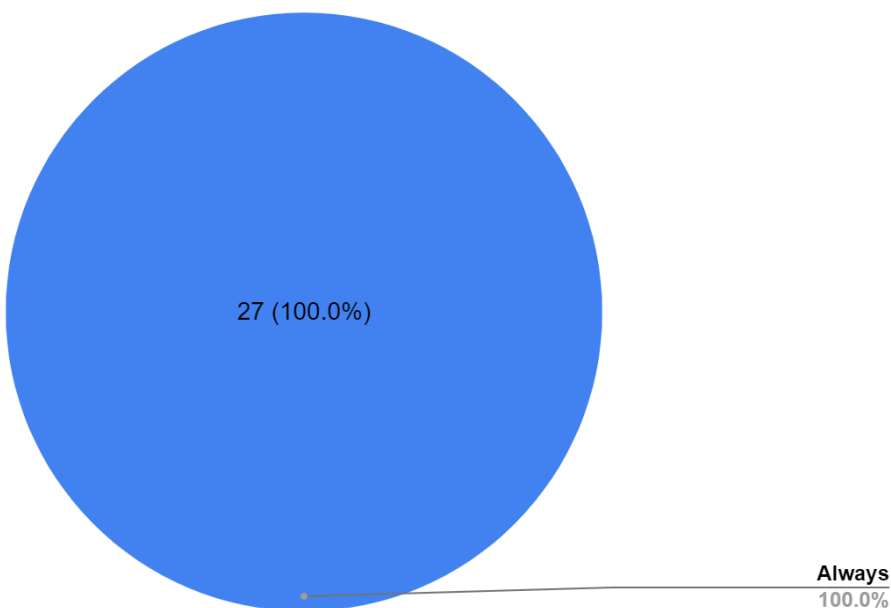
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### 8. Salaries are disbursed promptly

Responses	No. of Students
Always	27
Often	0
Sometimes	0
Rarely	0
Never	0

### Salaries are disbursed promptly

Total no. of responses: 27





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### 9. Timely Processing of allowances such as LTC, medical etc is

Responses	No. of Students
Excellent	21
Very Good	4
Good	1
Average	1
Below Average	0

### Timely Processing of allowances such as LTC, medical etc. is

Total no. of responses: 27

Average

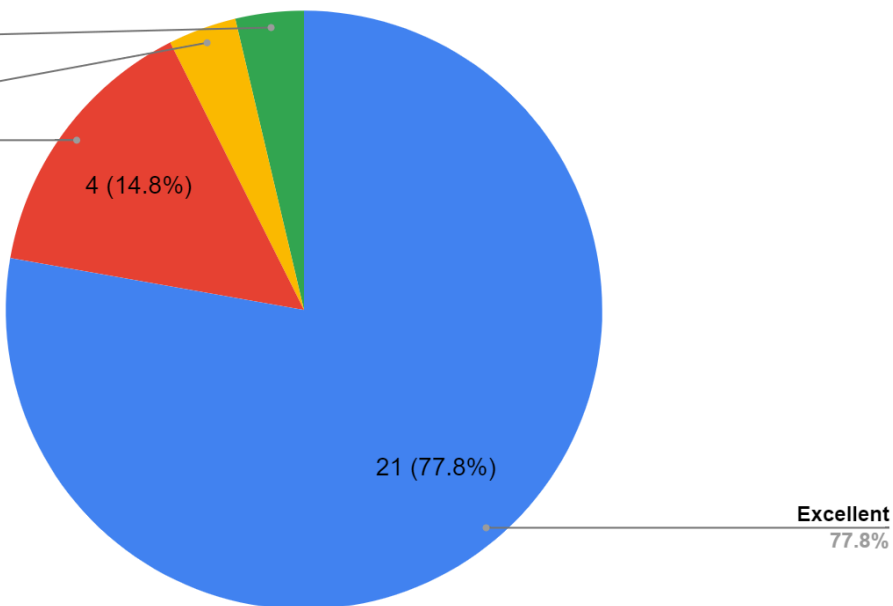
3.7%

Good

3.7%

Very Good

14.8%





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### 10. Facilities for timely promotion are

Responses	No. of Students
Excellent	20
Very Good	5
Good	1
Average	1
Below Average	0

### Facilities for timely promotion are

Total no. of responses: 27

Average

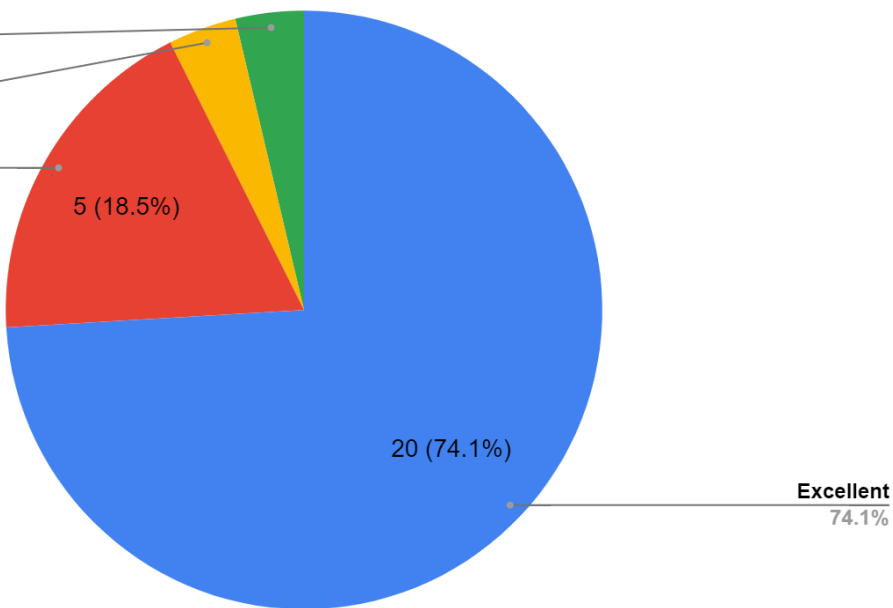
3.7%

Good

3.7%

Very Good

18.5%





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### 11. ICT facilities in the college are

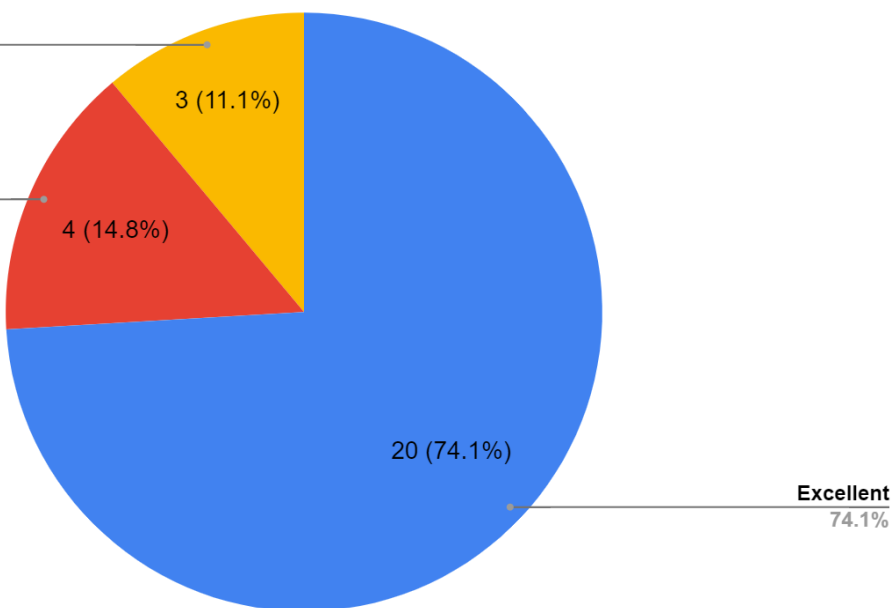
Responses	No. of Students
Excellent	20
Very Good	4
Good	3
Average	0
Below Average	0

### ICT facilities in the college are

Total no. of responses: 27

Good  
11.1%

Very Good  
14.8%





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### 12. Washrooms

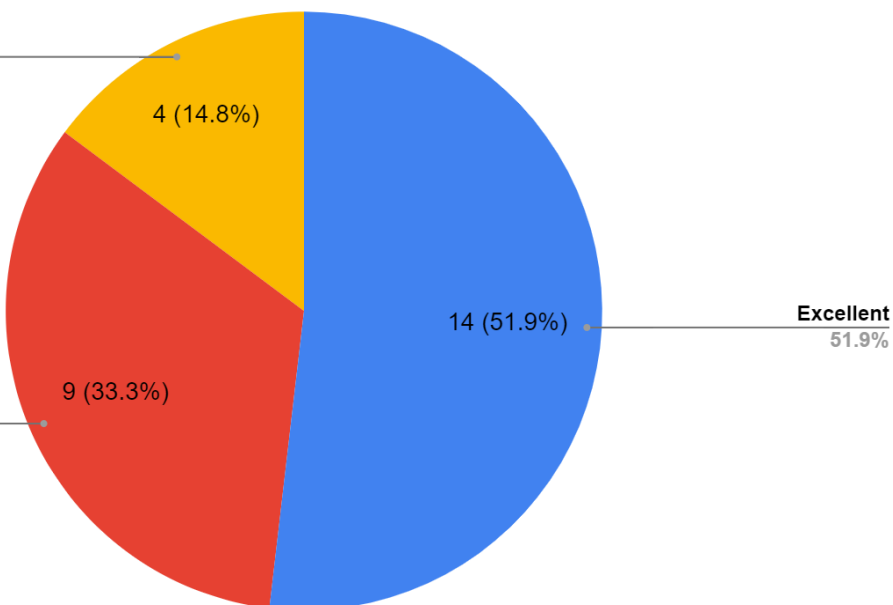
Responses	No. of Students
Excellent	14
Very Good	9
Good	4
Average	0
Below Average	0

### Washrooms

Total no. of responses: 27

Good  
14.8%

Very Good  
33.3%





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### 13. Drinking water

Responses	No. of Students
Excellent	19
Very Good	7
Good	1
Average	0
Below Average	0

#### Drinking water

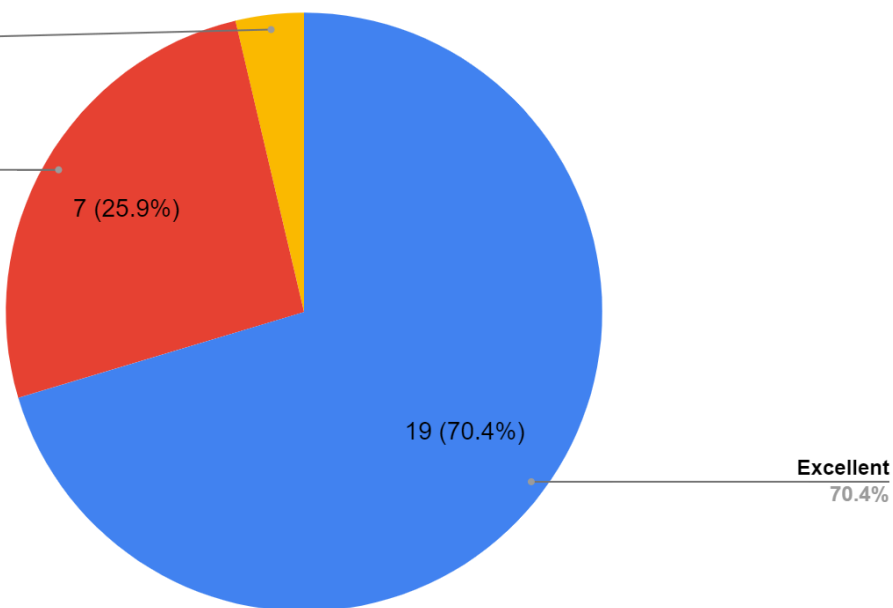
Total no. of responses: 27

Good

3.7%

Very Good

25.9%







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### 14. Parking facilities

Responses	No. of Students
Excellent	19
Very Good	6
Good	1
Average	1
Below Average	0

#### Parking facilities

Total no. of responses: 27

Average

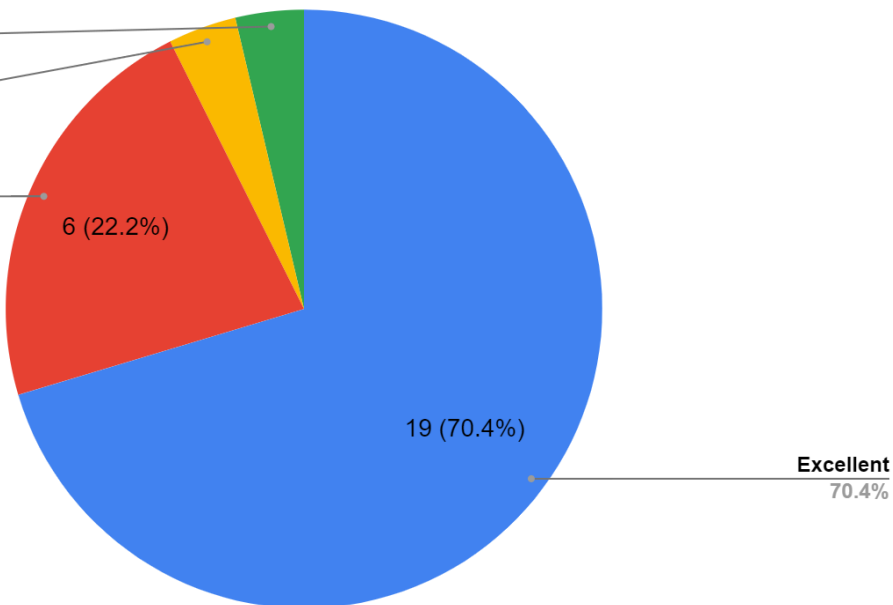
3.7%

Good

3.7%

Very Good

22.2%





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### 15. Canteen

Responses	No. of Students
Excellent	8
Very Good	9
Good	4
Average	4
Below Average	2

#### Canteen

Total no. of responses: 27

Below Average

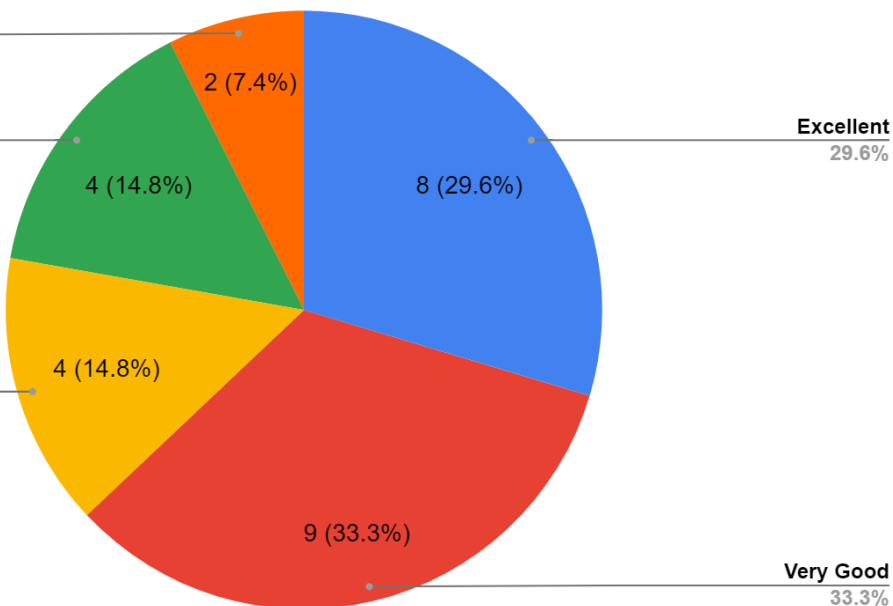
7.4%

Average

14.8%

Good

14.8%





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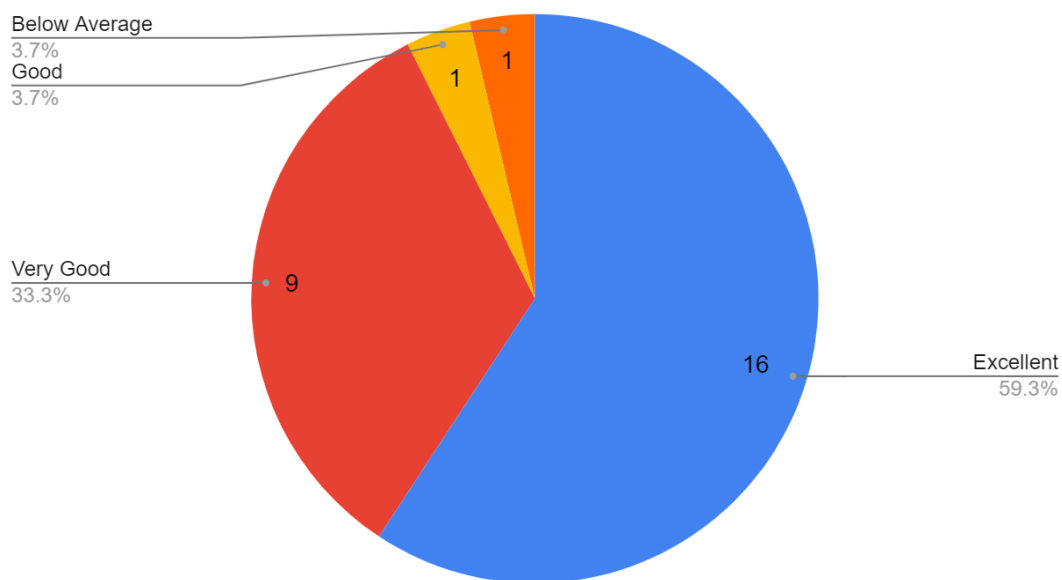
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### 16. Banking facilities

Responses	No. of Students
Excellent	16
Very Good	9
Good	1
Average	0
Below Average	1

### Banking facilities

Total no. of responses:





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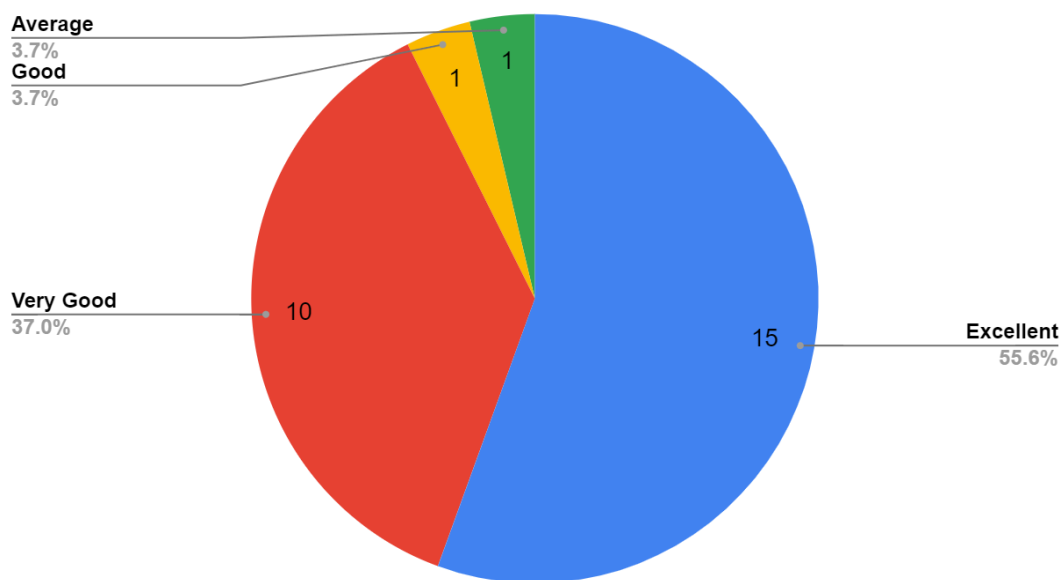
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### 17. Medical facilities

Responses	No. of Students
Excellent	15
Very Good	10
Good	1
Average	1
Below Average	0

### Medical facilities

Total no. of responses: 27





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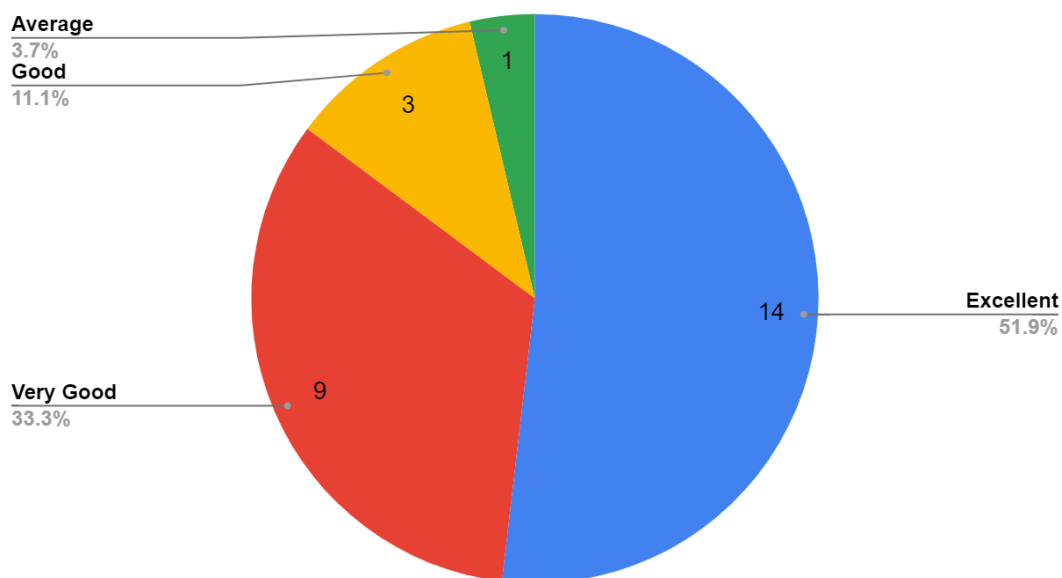
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### 18. Residential Quarters

Responses	No. of Students
Excellent	14
Very Good	9
Good	3
Average	1
Below Average	0

### Residential Quarters

Total no. of responses: 27





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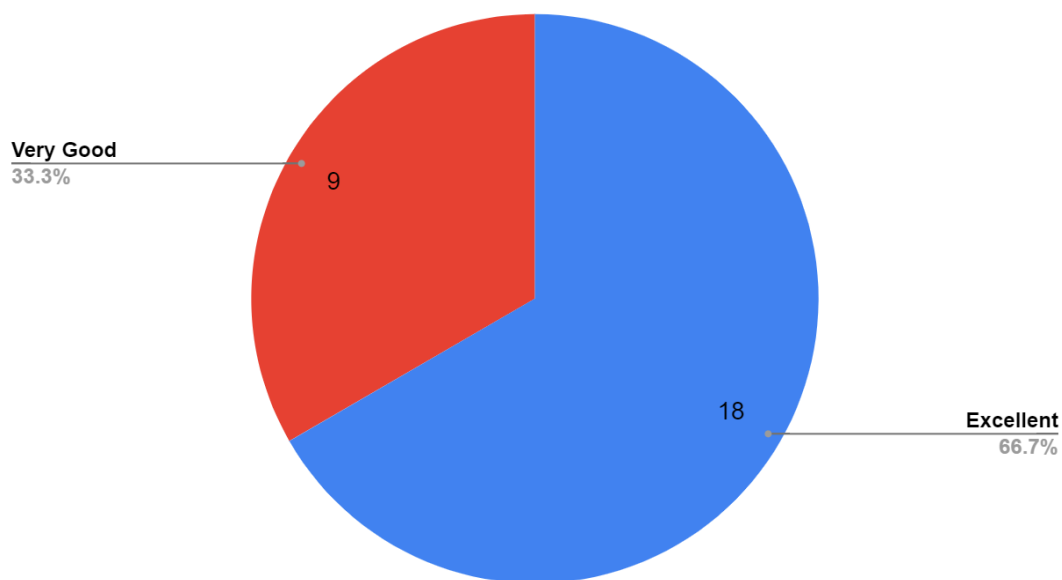
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### 19. Interaction with students is

Responses	No. of Students
Excellent	18
Very Good	9
Good	0
Average	0
Below Average	0

### Interaction with students is

Total no. of responses: 27





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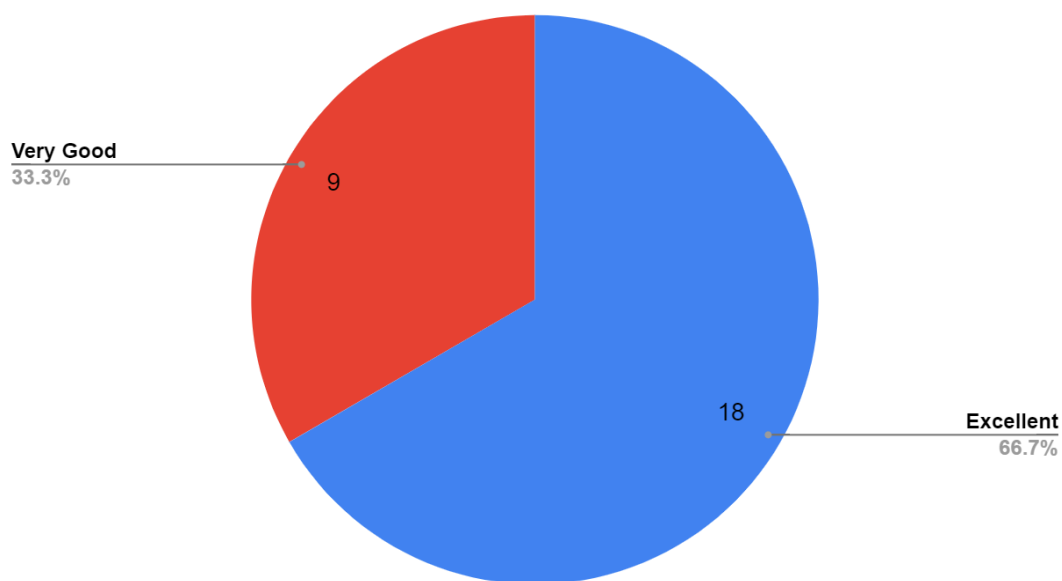
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### 20. Interaction with teachers is

Responses	No. of Students
Excellent	18
Very Good	9
Good	0
Average	0
Below Average	0

### Interaction with teachers is

Total no. of responses: 27







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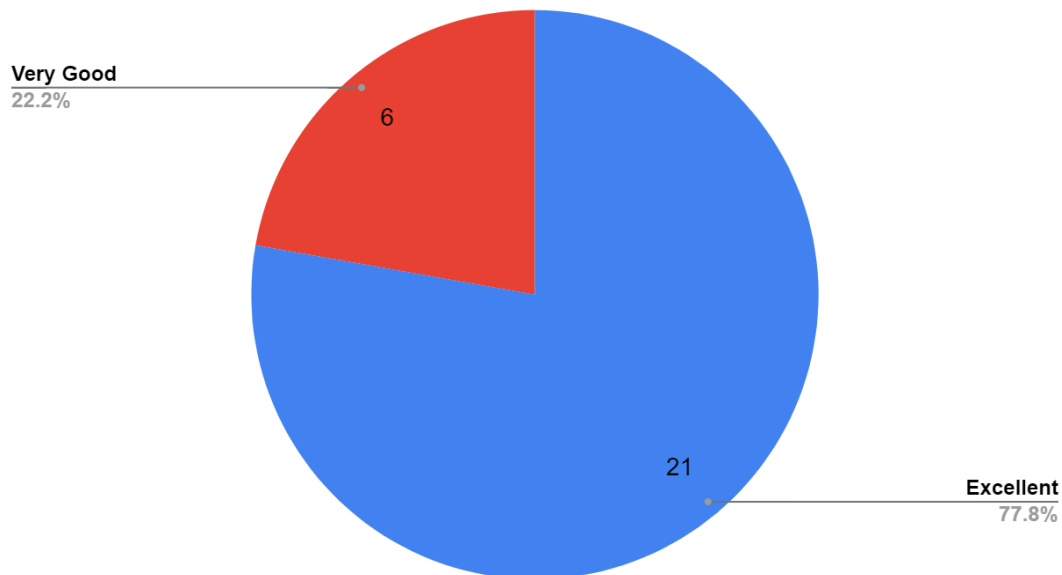
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21. The workshops and skill enhancement training programmes organized by the college are

Responses	No. of Students
Excellent	21
Very Good	6
Good	0
Average	0
Below Average	0

The workshops and skill enhancement training programs organized by the college are

Total no. of responses: 27





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### PART II: SUMMARY OF AVERAGE SCORES-QUESTION WISE AND OVERALL

JANKI DEVI MEMORIAL COLLEGE NON-TEACHING FEEDBACK ANALYSIS 2023-24				
Total Responses 27				
S No		Avg Score (out of 4)	No. of responses with less than min critical value (1)	Analysis
1	Overall Work environment	3.8	01	Area of Appreciation
2	Comfort and cleanliness at your workspace	3.7	01	Area of Appreciation
3	Facilities for professional development and skill enhancement	3.7	Nil	Area of Appreciation
4	Financial support for skill enhancement	3.6	Nil	Area of Appreciation
5	Involvement in decision making	3.4	Nil	Area of Appreciation
6	Approachability and accessibility to head of department/institution	3.9	Nil	Area of Appreciation
7	Grievance Redressal system of the college	3.7	Nil	Area of Appreciation
8	Timely disbursement of salaries	4	Nil	Area of Appreciation
9	Timely Processing of allowances such as LTC, medical etc	3.7	Nil	Area of Appreciation



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10	Timely promotion opportunities	3.7	Nil	Area of Appreciation
11	ICT facilities in the college	3.7	Nil	Area of Appreciation
12	Washrooms	3.7	Nil	Area of Appreciation
13	Drinking water	3.7	Nil	Area of Appreciation
14	Parking facilities	3.6	Nil	Area of Appreciation
15	Canteen	2.7	02	Area of Improvement
16	Banking facilities	3.5	01	Area of Appreciation
17	Medical facilities	3.5	01	Area of Appreciation
18	Residential Quarters	3.4	Nil	Area of Appreciation
19	Interaction with students	3.7	Nil	Area of Appreciation
20	Interaction with teachers	3.7	Nil	Area of Appreciation
21	The workshops and skill enhancement training programmes organized by the college	3.8	Nil	Area of Appreciation
	<b>AVERAGE SCORE (Out of 4)</b>	<b>3.6</b>		

**\*\*Minimum critical value: Score of 1 out of 4**

Average score for a question in percentage	Average score (Range)	Rating
>=80%	>=3.2 out of 4	Area of Appreciation
60%-70%	>=2.8 to 3.2	Area of Good performance
Less than 70%	< 2.8	Area of Improvement



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If number of responses below minimum critical value is  $\geq 10\%$  of total responses,  
the rating of the analysis is “Area of Improvement” irrespective of average score.